



## Bartender– Job Description

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### Title

Bartender

### Reports to

Brew Pub General Manager

### Summary

The Bartender prepares alcoholic drinks for patrons of restaurants, bars, cocktail lounges, and other places where drinks are served. The bartender's main job is to know the standard drink recipes and be able to mix them quickly and accurately. Customers may have their preferences or recipes for the bartender to follow. Bartenders also check the identification of customers to ensure that they meet the required minimum drinking age. Bartenders take drink and food orders, serve drinks and food, and collect money for drinks and food. Bartenders fill drink orders placed by wait staff for customers. He/she arranges bottles and barware, washes glasses, and cleans the bar. The Bartender also removes empty bottles and trash and replaces empty beer kegs. Bartenders stock the bar by bringing liquor bottles, mixed drink ingredients, and other bar supplies from the storeroom to the bar. He/she keeps track of wines, beers, liquors, and other supplies

### Core Competencies

- Customer Focus
- Communication
- Energy & Stress
- Team Work
- Quality Orientation
- Problem Solving
- Accountability and Dependability
- Ethics and Integrity

### Job Duties

- Mix cocktails according to the recipe
- Slice and pit fruit for garnishing drinks
- Check identification of customers to make sure they meet age requirements for the purchase of alcohol
- Serve customers in a friendly and helpful manner



- Serve food and beverages to customers seated at the bar
- Pour wine and beer
- Collect payment and operate cash register
- Refusing service, arranging a taxi or even calling the police if necessary
- Clean up after customers and clean work area
- Arrange bottles and glasses to make attractive displays
- Handle and move objects, such as glasses, bottles and beer kegs using hands and arms
- Other duties as required

## Requirements

- High-School Diploma, G.E.D. or equivalent
- Completed Bartending classes preferred
- Minimum (2) years Bartending
- Current Smart Serve Certification
- Knowledge of drink recipes
- Ability to handle large crowds
- Demonstrated time management and organisational skills
- Must be able to work a flexible schedule including days, nights, weekends and holidays
- Excellent communication, interpersonal and presentation skills
- Experience in all aspects of customer service and people management

## Work Conditions

- Ability to lift 40 lb required.
- Manual dexterity required to use P.O.S. computer and peripherals.
- Overtime as required.
- Day, evening, weekend shifts.
- High stress, fast-paced environment.

Whitewater Brewing Company offers competitive an incredible work environment, and career advancement opportunities.

Whitewater Brewing Company is committed to developing an inclusive, barrier-free selection process and work environment. If contacted concerning the selection process for this posting, please advise Human Resources of accommodation needs to enable you to be assessed in a fair and equitable manner.

Qualified applicants should contact Whitewater Brewing Company at [jobs@whitewaterbeer.ca](mailto:jobs@whitewaterbeer.ca)

Please send your resume by September 21, 2018, before 3:30 pm.

